Commonly Asked Questions

• Are Deposits or final payments refundable?
No, because of the close time proximity of the trip.
• When are final payments due and what are happens if I miss the final payment deadline?
Final payments are due by November 10th, if you miss the final deadline, there will be a $25.00 late fee/ reinstatement fee assessed and your account activated on a first come first serve basis.
• Can we pick our own roommates?
Yes, but all rooms must be filled with students of the same gender. Also, rooms are based on maximum occupancy depending on destination/hotel. This means each participant has one full pillow space in a bed. Your Event Coordinator will work with you to help you accurately complete your group's room list. In October we will be sending out a roommate request form for you to fill out and submit with your final balance.
• Where is the departure location and when do we find this out?
If you do not fill a bus (50 people), your group needs to arrive at a designated pickup location other than your school area. Your Event Coordinator will provide you pickup locations and times approximately ten days prior to the trip.
• Who is the Invasion Snow Tours Staff?
Our Staff consists of adults who are available for assistance and supervision throughout your trip. Our Staff is available 24 hours a day for questions and a variety of needs. Each bus will have a minimum of one adult Staff. We have site managers, bus staff, mountain staff and safety/security staff.
• What if we have more questions?
The Confirmation Package mailer we send to all confirmed participants is loaded with useful information such as Optional Insurance, final payment date, activities, discounts, and much more. Our National Customer Service Center can also answer your inquiries (800.448.4444).
• Where should I rent my equipment?
It is advised you rent your equipment at home and bring it with you on the trip. Each participant is responsible for his/her own equipment.
• Do I need a credit card for lessons?
Yes, you will need a credit card to put down a deposit. You will also be required to bring a signed liability form by your parents, and you must have a valid state identification card or driver's license.
• How much luggage can I bring?
Each person can bring either one snowboard or one pair of skis/poles (not both), boots and one medium-size suitcase/bag, as well as a carry-on.
• Is there a "Room Check" on the trip?
Yes, room checks occur from 11:00 PM - 12:00 AM each night. Students must remain in the room until 7:00 PM.
• What is the refund policy?
All payments for snowboards and ski trips are non-refundable and non-transferable. We highly recommend you purchase travel insurance for unforeseen emergencies and issues.
• How much spending money should I bring?
You should bring enough money for eating each day ($25-$35). The actual amount is your discretion based upon your eating and spending habits.
• What is the bus ride like?
We charter reputable buses nationwide. All of our buses have bathrooms, stereos, overhead lights, and other conveniences to make your ride more comfortable. The buses are easy to sleep on so bring your MP3 player, a book or magazine and enjoy!
• How long is the bus ride?
All time are approximant as it depend on a variety of road conditions: Tahoe – Las Vegas 8 ½, Los Angeles 7 ½, San Francisco 3 ½, Phoenix 12 ½, Portland 11 ; Bachelor – Las Vegas 15, Los Angeles 13 hours, San Francisco 8 ½
• What if I am caught with drugs or alcohol?
You will be removed from the trip if you are caught with drugs or alcohol. Anyone found in possession of, or under the influence of, drugs or alcohol may be sent home immediately at their own expense.
• Does your staff go through a background check?

Commonly Asked Questions

No, our staffs are primarily our sales reps, which go through our own in house hiring process. ***What does that mean?*** Our in house hiring processes are confidential.

• Does my child have to go to the mountain every day?

No, we do not require that all travelers attend the day trip to the mountain except for on the last day. Wake up calls are sent to each room at 6:30am and 7:00am to encourage that they attend, but there is no way we can insist on 100% attendance as students will stay back for illness and injury. We do have staff that stays back to supervise those student that choose to not attend.

INVASION SNOW TOURS